



NOVEMBER 2019

BULLETIN



ON FOCUS



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OPPORTUNITIES AND CHALLENGES: A MEETING - DISCUSSION FOR REGULATING THE ACTIVITIES OF HEALTH MEDIATORS



SUCCESSFULLY COMPLETED THE FIRST COURSE IN THE PROFESSION BAKER - CONFECTIONER



SCHEDULE OF TRAININGS IN NOVEMBER



ON FOCUS

In November, the Centre, along with the seminars funded by the project Integrated Trainings for the Administration in Institutions, working on the Labour Market and in the Social Sphere of the HRD OP 2014-2020, will host two particularly important events of national importance. This is the meeting - a discussion dedicated to the exchange of experience and good practices for regulating the activities of health mediators and the expert meeting for finalizing the Employment Action Plan for 2020 and discussing the Employment Strategy for the period 2021 - 2030.

The trainings in seminar form this month are mainly of a social nature. The topics that will be discussed in them are in the field of combating violence against children, raising the health culture and education of vulnerable groups and social work with foster parents, candidates for adoptive parents and adoptive parents. All of them will seek the opportunity to involve representatives of different target groups in order to exchange experiences and achieve an integrated nature of the training.

In November, the software course, which is especially wanted regarding the prospects it sets for its unemployed graduates, begins. No less desirable is the course Operational Accountant, which allows participants to gain employment in the labor market within a desired and well-paid profession. Particularly important for both courses is the internship in leading companies, during which it often happens that the most prominent students find the desired job.

OPPORTUNITIES AND CHALLENGES: A MEETING - DISCUSSION FOR REGULATING THE ACTIVITIES OF HEALTH MEDIATORS

On the 5th and 6th of November, a meeting - discussion on the topic: Exchange of Experience and Good practices for Regulating the Activities of Health Mediators is organized in the CHRDI. The purpose of the discussion was to raise awareness of the role of health mediators and to provide a forum for institutions to share experiences and good practices to help develop a regulatory framework governing the activities of health mediators. Ms. Antoaneta Assenova, a health mediator in the municipality of Blagoevgrad and Chairman of the Board of the National Network of Health Mediators, tells us about the difficulties and challenges in the work of the health mediator.

Ms. Assenova, you have been working as a health mediator for years. Tell us more about the specifics of your work?

A. Assenova: I don't know to what extent people are aware of what a health mediator means, maybe in two sentences I should explain what this concept actually means. This is the person who is the link between vulnerable communities and the institutions they need. These are people with unequal and not easy access to health services, to whom the health mediator mediates, explains, consults and informs in an accessible way about all services. This is generally the role of the health mediator and in many places he is the only link of such

marginalized communities with the institutions, which means that very often the health mediator performs tasks that are not only in the field of health but also in social services and sometimes education. Thus, resolving a case involves health, social, and sometimes educational aspects, especially for children - for example, the health mediator provides information for enrollment in kindergartens.

How useful is your contact with other types of mediators - youth, labor, Roma, as this is the purpose of this meeting - a positive exchange of experiences and practices that will be useful in regulating the activities of health mediators?

A. Assenova: Yes, the purpose of this meeting is to exchange good practices, to learn from them, but the other thing, which in my opinion is not insignificant, are the challenges we all face. I can't talk about labor or youth mediators, because we don't have ones in Blagoevgrad municipality, but I can brag that there are two educational mediators appointed, so in Blagoevgrad municipality things are going very well with us in terms of the efforts of educational and health mediators are joint.

Why is it necessary to prepare an Ordinance regulating the activity of health mediators?

A. Assenova: For me as a person who has worked for seven years as a health mediator, this is extremely important. Experience itself shows that in many places, in many municipalities, the health mediator is used for all kinds of activities, such as in the field of education, for social activities and in general for things that are not included in his job description. That is why it is important for me to regulate the activity so that there are clear criteria for what exactly it includes. In this aspect, municipalities or other institutions will no longer abuse the resource of the health mediator, to use it, no matter how rude it may sound, as a multicooker to implement all programs. It cannot cover all services and be useful everywhere and in everything. For me, this is the main thing. This ordinance will be a step that will make all municipalities and mayors take into account what exactly the activity of the health mediator includes and what he can or cannot perform.

This is your first visit to the Center. What are your overall impressions?

A. Assenova: I am coming here for the first time and I can say that I felt amazing. The atmosphere itself is very good, very soothing. The discussion was very useful. It often happens that I go to an event and feel robbed. I didn't feel that way here - on the contrary - I feel positively charged, I think that what we had to say, we said, or at least most of the things - not all, but enough to express our challenges, difficulties, but also good practices and to learn from the experience of other institutions.

The place is amazing. The staff is great. The cuisine was amazing. Last night we took a short tour and came across a staff member who told us: "Girls, I can take you somewhere by car if you have finished the walk, or - if you want to take a nice walk and nice pictures - go to ... " Strangers who were extremely kind. We felt very good. I hope to have the opportunity to come another time.

The team of the Centre kindly thank to Mrs. Antoaneta Assenova for the interview!

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- At the beginning of November in the Lecturer's Club was closed and summarized the discussion on: How SmartNet can be useful for lecturers and participants in the learning process? Our team thanks to all teachers and methodologists who got involved with valuable suggestions on how to make the product more functional and useful for everyone. The opinions and comments, which will be carefully analyzed and used in the development of the electronic product, are available for reading, including without registration, at: <http://www.lecturerclub.com/bg>.
- The current topics in the Lecturer's Club, on which we invite our lecturers and methodologists to share their experiences and suggestions, concern the development of new teaching methods and are: LEARNING THROUGH COOPERATION AND JOINT LEARNING and GAME DISCUSSION. Your ideas and contributions, as always, are a starting point, which is extremely important for us in developing new approaches and teaching methods. We count on your activity!
Moderator of the Lecturer's Club: Galina Ivanova, galina_ivanova@chrdri.net

- In October, SmartNet hosted five discussions on issues. The published opinions concern the work in cases of parental alienation, the service of acts for administrative violation and the determination of the strengths of the job seekers. The shared comments are of interest both to the specialists in the respective fields and to anyone who would like to take a look at the specifics of the work on these issues.

We invite all participants in the trainings to join on the topics of the upcoming trainings in November: at: <http://smartnetbg.net>.

Up-to-date information on everything related to the seminars can be found in the Blogroll section.

Moderator: Galina Ivanova, galina_ivanova@chrdri.net

On the topics of each of the courses in the Centre are published teaching materials in the Electronic Library, which can be found at <http://chrdri.net/bg/library/biblioteka>.

The CHRDRİ team makes constant efforts to expand the information, which is accessible and available to all with interests in the social sphere.

SUCCESSFULLY COMPLETED THE FIRST COURSE IN THE PROFESSION BAKER - CONFECTIONER

At the end of October, after provided internship, the course in the profession Baker – Confectioner completed. In this issue of the bulletin we decided to seek the opinions of those who overcame the difficulties that accompanied each new beginning and brought the course to a successful end - the lecturer, Mrs. Petrova and the head of the Training Activity Department at the Centre, Mr. Ivan Bakalov.

Mrs. Rumyana Petrova: The course was successfully completed by ten confectioners. The beginning was difficult, but the students saw many interesting things during their training, especially in the confectionery shops. Everyone approached with great desire and, as you can see, the results are very good. For the exam, our goal was to present you the variety of products and as many of the types of dough that the confectioner works with. Their evaluations from practice are excellent, which is the most important thing for a confectioner, because here we work with our hands. This is the result in front of you, you can see it.

Mr. Ivan Bakalov: The course is a logical continuation of one of the most successful programs we have done over the years, namely the one for chefs. After several years of using this form of training with internships in large Sofia restaurants, we found out how successful this formula is, as most of the students found work during their internship. Therefore, we decided to diversify the palette of courses that we offer at the Centre and issued a new license in the specialty Baker - confectioner, which will inherit the existing good practices. This course is a pilot for the 2019 training year, but the response among the students is very good, and the practical exam, which we all witness at the Centre, was extremely successful in terms of the products that were prepared - extremely good looking and delicious confectionery, which, I dare say, shows that we have trained very good specialists. I believe that we are expanding the portfolio of courses that the Centre has in the right direction and that in the future we must continue to apply for licenses for courses with a practical focus and with great job opportunities for students.

SCHEDULE OF TRAININGS IN NOVEMBER

OPERATIONAL ACCOUNTANT

Dates: 4. - October 28, 2019

Course for acquiring professional qualification by unemployed persons under the National Action Plan for Employment 2019

Unemployed persons registered with the labor offices at the place of residence will take part in the training. They will be trained in part of the profession within a program of 150 classes, according to the Vocational Education and Training Act, the state educational requirements for the profession Operational Accountant, approved in Ordinance № 27 of 09.01.2012 for the acquisition of qualifications by profession, and in accordance with the latest regulated requirements of the National Agency for Vocational Education and Training (NAVET).

During the course, participants will acquire knowledge and skills about the rules for maintaining safe work with equipment and machinery in the workplace; the rights and obligations of the employee in the labor process, according to the Labor Code and the contractual relations between the employee and the employer; the main economic categories; the legal framework regulating the accounting activity; the accounting operations and the technology of their implementation, etc.

The training will end with an exam in theory and practice. Successful graduates will receive a Certificate for acquiring part of the profession, according to Ordinance № 4 / 16.04. 2003 of the Ministry of Education and Science.

For information and registration:

Милан Миланов, milan_milanov@chrdri.net

SOFTWARE SECURITY

Dates: 4 October - March 12, 2019

Course for acquiring professional qualification by unemployed persons under the National Action Plan for Employment 2019

Information technologies are developing with great dynamism and are rapidly entering all areas and sectors of the economy in the country. Along with this, computer networks are progressively increasing, as well as the number of active Internet users. This makes the information technology sector one of the fastest growing. This presupposes the greatest demand for specialists and opportunities for realization in this field.

The software training is intended for unemployed persons registered in the employment offices at the place of residence, who must be fluent in English, and their knowledge of the language, the ability to express themselves and their motivation is checked by writing an essay. During their training, students will acquire knowledge and skills to work with operating systems, computer architectures, database management systems and programming technologies.

Upon completion of the course, participants will receive a certificate for acquiring a second degree of professional qualification in the profession Programmer, specialty Software Security.

For information and registration:

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MEETING-DISCUSSION ON TOPIC:

**EXCHANGE OF EXPERIENCE AND GOOD PRACTICES FOR REGULATING THE
ACTIVITIES OF HEALTH MEDIATORS**

Date: 5 - 6 November 2019

The meeting-discussion is carried out within the project Integrated Trainings for the Administration in Institutions, working on the Labour Market and in the Social Sphere of the HRD OP 2014-2020

The meeting-discussion is the first in a series of initiatives that will be implemented under the project Integrated Trainings for the Administration in Institutions, working on the Labour Market and in the Social Sphere. Invitation will be extended to representatives of the Ministry of Labor and Social Policy, Ministry of Health, Ministry of Education and Science, Social Assistance Agency, Employment Agency, regional and municipal administrations, the National Network of Health Mediators, National Council for Ethnic Issues at the Council of Ministers, etc.

The meeting-discussion has a clear inter-institutional character, aiming to provide an opportunity for exchange of experience and good practices regarding the activities of Roma, labor, youth and health mediators. During the event will be discussed the important role played by health mediators in supporting access to health and social services for disadvantaged groups in Bulgarian society, will consider the situation in the municipalities to which health mediators are assigned and will share good practices with institutions that have identical experience in regulating the activity, such as youth and labor mediators. This is especially important in the forthcoming preparation of a legal framework for regulating the activities of health mediators.

Information and registration:

Gabriela Nikolova, gabrielanikos@gmail.com

THE INSTITUTIONAL FRAMEWORK FOR WORKING ON VIOLENCE AGAINST CHILDREN ACCORDING TO THE COORDINATION MECHANISM FOR INTERACTION IN CASES OF VIOLENCE AGAINST CHILDREN, VICTIMS OR AT RISK OF VIOLENCE AND FOR INTERACTION IN CRISIS INTERVENTION

Seminar, November 13 - 14, 2019

Form of training: attendance

The seminar is carried out within the project Integrated Trainings for the Administration in Institutions, working on the Labour Market and in the Social Sphere of the HRD OP 2014-2020

The seminar has a clearly integrated character, and its purpose is to give the opportunity to representatives of various institutions and organizations working on cases of violence against children, to increase their knowledge and share practical experience on the topic. Among the target group of the training are social workers from the Social Assistance Directorates of the Social Assistance Agency and from municipal structures, employees from expert positions from the SACP and other central and territorial administrations, as well as representatives of NGOs working on cases of violence against children.

During the training, participants will be able to increase their knowledge about violence against children and the recognition of its various forms and will upgrade their knowledge about the implementation of the Coordination Mechanism for interaction in cases of violence against children. Special attention will be paid to the experiences and needs of children victims of domestic violence, sexual violence, school bullying and sexual exploitation.

Successful graduates will be issued a certificate of participation according to an approved standard of CHRDMI.

For information and registration:

Virginia Todorova, virginia_todorova@chrdri.net

SOCIAL WORK WITH FOSTER PARENTS, CANDIDATES FOR ADOPTIVE PARENTS AND ADOPTIVE PARENTS. GUIDELINES FOR PREPARING CHILDREN FOR ADOPTION

Seminar, November 19 - 20, 2019

Form of training: attendance

The seminar is carried out within the project Integrated Trainings for the Administration in Institutions, working on the Labour Market and in the Social Sphere of the HRD OP 2014-2020

The seminar is intended for representatives of institutions and organizations involved in the adoption process, including social workers from the Social Assistance Directorates of the Social Assistance Agency and from municipal structures, experts from the State Agency for Child Protection and NGOs working in the field of child protection.

In the course of the training the participants will gain in-depth knowledge of the overall legislation concerning the institution of adoption and will improve their practical skills in its application. During the seminar special attention will be paid to the specific work with prospective adoptive parents and children in preparation for adoption, in the adaptation period and in the implementation of post-adoption monitoring, and the participants will receive practical guidelines that will support their work.

Successful graduates will be issued a certificate of participation according to an approved standard of CHRDMI.

For information and registration:

Virginia Todorova, virginia_todorova@chrdri.net

EXPERT MEETING ON CURRENT ASPECTS OF THE NATIONAL EMPLOYMENT ACTION PLAN 2020. PRIORITIES OF THE EMPLOYMENT STRATEGY OF THE REPUBLIC OF BULGARIA (2021 - 2030)

21st November 2019

The working expert meeting is carried out within the project Integrated Trainings for the Administration in Institutions, working on the Labour Market and in the Social Sphere of the HRD OP 2014-2020

The initiative will bring together representatives of MLSP and Second Spending Units to the Minister of Labor and Social Policy, other responsible institutions, social partners, etc., as a subject of discussion in the initiative will be issues related to the new moments of the employment action plan for 2020, as well as the framework of the new employment strategy of the Republic of Bulgaria.

In the first part of the forum, the National Action Plan for Employment 2020 will be discussed, which is a mechanism for adjusting the labor market to sustainability, balance and better functioning. The focus is on the idea of supporting employment-friendly economic growth; to balance the labor market by preparing staff for jobs and in professional fields with unsecured demand. The plan also aims to activate inactive people and to develop advanced training of the workforce for the growing demand from business and the more successful adaptation of the economy to the external and internal challenges of economic development.

During the forum, current trends from the new National Employment Strategy 2021-2028 will be discussed. in the context of current changes in labor market policies for the next period of the strategy. It is expected to include measures for adaptation of the labor market depending on the demographic situation in the country and improving the quality of skills of people of working age. Efforts will be focused on mobilizing the existing labor market, ie. activation of inactive, disinterested persons to join the active workforce, while the focus of the policy will be focused entirely on the quality of the workforce.

By creating an opportunity to discuss two of the most important and topical issues in the formation and implementation of labor market policies, the initiative will support and upgrade the interaction between institutions and organizations working in this field.

For information and registration:

Gabriela Nikolova, gabrielanikos@gmail.com

**GOOD PRACTICES IN IMPROVING HEALTH CULTURE AND
EDUCATION OF DISADVANTAGED GROUPS AND GROUPS AT RISK OF
SOCIAL EXCLUSION**

Seminar, November 27 - 28, 2019

Form of training: attendance

*The seminar is implemented within the project Integrated Trainings for the Administration in
Institutions, working on the Labour Market and in the Social Sphere of the HRD OP 2014-
2020*

The seminar will provide an opportunity for representatives of various institutions and organizations to increase their knowledge on the problems of health culture and education of vulnerable groups and to exchange experiences on topics on which they all work. Among

those invited to participate will be representatives of the Ministry of Labor and Social Policy and Second Spending Units to the Minister of Labor and Social Policy, the Ministry of Health and Second Spending Units to the Minister of Health, as well as experts from municipalities, social partners and NGOs working on this topic. The combination of representatives from the different target groups will allow the creation of fruitful discussions and will encourage the establishment of inter-institutional partnerships that will support the work with groups at risk of social exclusion after the end of the training. For this purpose, the participants will have the opportunity to continue their contacts through the social network of the Centre, with the help of which discussions prior to the training will be carried out.

Successful graduates will be issued a certificate of participation according to an approved standard of CHRDMI.

For information and registration:

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